

Preserving consumer choice and affordable repair in the automotive collision parts industry

## THE REPAIR ACT ENSURES COMPETITION, CHOICE, SAFETY

As vehicles continue to modernize, expanding competition and consumer choice in the motor vehicle repair industry is essential. Vehicle owners should have more, not fewer, choices for vehicle maintenance, service, and repair. Consumers should also be empowered to choose with who and when they share access to their vehicle-generated data, ensuring they and their designees have access to all tools, parts, and other information necessary for vehicle repair and maintenance.

Under current laws and regulations, choices are limited and costs are high. At least 37% of the vehicles in the U.S. have at least one repair affected by limited data access. <sup>1</sup>Additionally, on average, consumers spend 36 percent more on repair at dealerships than at an independent repair shop. Federal legislation is needed to expand choice for consumers. <sup>2</sup>

The REPAIR Act will help foster a competitive environment by updating existing laws to reflect the modernization of automobiles and the importance of consumer choice in auto repair. At the same time, it will prioritize cybersecurity and safety for critical vehicle systems. The REPAIR Act will expand consumer choices, ensure vehicle safety, and protect data privacy.

## SPECIFICALLY, THE REPAIR ACT WILL:

- Prohibit impeding a vehicle owner or a repair shop from obtaining service information, tools, or parts, including the ability for a vehicle owner to choose aftermarket parts, needed to fully maintain and repair a vehicle.
- Require motor vehicle manufacturers to provide motor vehicle owners and their designees with access to critical repair information, software and tools needed for the repair and maintenance of their vehicle.
- Require motor vehicle manufacturers utilizing wireless technology for the transmission of repair and diagnostic data to provide motor vehicle owners and their designees with standardized, direct access to vehicle-generated data needed for the repair and maintenance of their vehicle via a standardized access platform within 12 months of publication of a final rule issued by the National Highway Traffic Safety Administration (NHTSA), in consultation with Federal Trade Commission (FTC).
- Require the NHTSA in consultation with the FTC, to issue a notice of proposed rulemaking on access standards and cybersecurity within six months of enactment. The rulemaking will also designate an independent entity to manage access to vehicle data; and require motor vehicle manufacturers and dealers to provide notice to consumers of their rights under this Act at the point of sale or lease of the vehicle. A final rule shall be issued no later than two years after the date of enactment.

<sup>&</sup>lt;sup>1</sup> Research and Market Observations on Automotive Repair Restrictions, April 2019

<sup>&</sup>lt;sup>2</sup> Massachusetts Vehicle Repair Cost Study, October 20, 2020